



# DESIGNING EXPERIENCES THAT TRULY CONNECT AND ENGAGE

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Design Principle

**ENGAGEMENT IS YOUR  
#1 PRIORITY**

Virtual = more distractions + no accountability



ANYTHING THAT MIGHT BE BORING  
IN-PERSON, IS **10X** MORE BORING  
ONLINE.



THE AVERAGE ADULT ATTENTION  
SPAN IS **8 SECONDS**.

**Passive  
Observers**



**Active  
Participants**

After 5 minutes of content, add an element of engagement  
(poll, breakout, chat question, writing etc)

# INTROSPECTIVE vs INTERACTIVE

methods of engagement + connection

**introspective** =  
engaged with  
yourself

(great for introverts)

**interactive** =  
engaged directly  
with others

(great for extroverts)

**Poll!**

# INTROSPECTIVE

**More anonymous + levels of opt-in  
Energizing for introversion**

- Guided visualizations
- Sharing in Chat
- Change Screenname
- Writing on Whiteboard
- Word Clouds
- Polls
- Time to reflect, write, journal
- Breakouts in small groups of 2 or 3
- Opt-in sharing - ask for volunteers

# INTERACTIVE

**More spotlight + participatory  
Energizing for Extroversion**

- Working in bigger groups
- Spotlights/Volunteer to share
- More time in breakouts
- Range of high to low energy
- Spontaneous, risk-taking

# Arrival is key

The beginning sets the tone for everything to come

What do you remember about the first few minutes on the call?

- ➔ Maximize the first 5 minutes as people are jumping on the line.
- ➔ Start with each person's location + a personal prompt in the chat that's related to your group or theme
- ➔ Use background music to set the tone and ease the awkwardness of the “unofficial start”
- ➔ A poll can also help acknowledge your audience

# INTIMACY

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What are your associations with the word “intimate”  
when applied to an event or gathering?

i.e. “intimate conference” or “intimate workshop”

(drop it in the chat)



# SCALING INTIMACY

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Intimacy is defined as a feeling of closeness or familiarity, which means we can create the *feeling* of intimacy with a group of any size, as long as we make that the priority.

# THANK YOU!!!!

Stay in touch

Connect with me

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